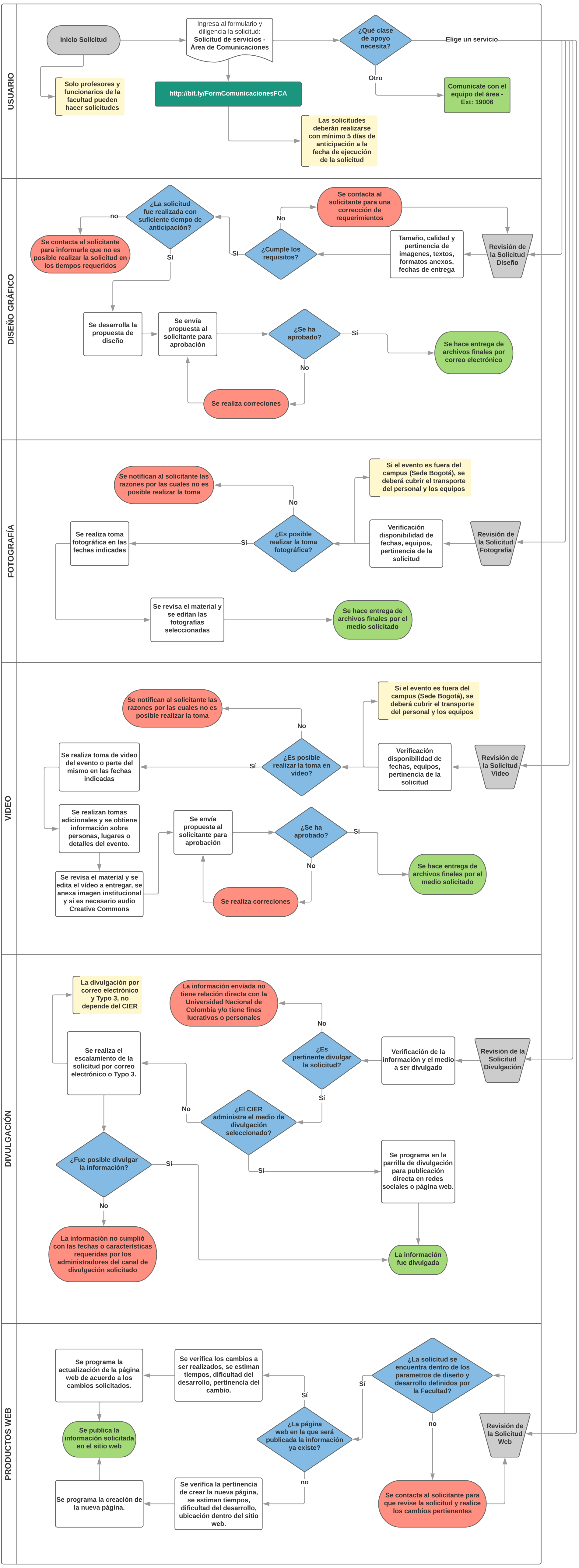DIAGRAMA DE FLUJO - COMUNICACIONES